



BUYBACKWORLD CERTIFIED PRE-OWNED PRODUCTS

WHAT ARE BUYBACKWORLD CERTIFIED PRE-OWNED PRODUCTS?

BuyBackWorld Certified Pre-Owned Products are pre-owned products that undergo BuyBackWorld's stringent and rigorous inspection process prior to being offered for resale. Although all products received by BuyBackWorld undergo this process, only the best of the best reach our **"Certified Pre-Owned"** pedigree.

Each BuyBackWorld Certified Pre-Owned Product Undergoes the Following:

- is fully tested to be 100% Functional (*including full burn-in screen testing*).
- is refurbished with OEM replacement parts for any defective components identified in testing.
- is thoroughly cleaned with anti-microbial solutions during inspection.
- is repackaged with OEM accessories (*including appropriate chargers, cables, etc.*).
- includes either the original Factory OS shipped with the unit or, in some cases, a more recent version, depending on timing and availability
- is fully reset to original factory settings after undergoing a complete data wipe
- is fully clear for activation on your respective network and free and clear of any Activation Locks such as iCloud if a Certified Pre-Owned Apple product
- is Guaranteed to have the fully described balance, if a Gift Card
- is placed into a Final QA inspection queue prior to being made available for resale as BuyBackWorld Certified Pre-Owned
- is backed by our *30 Days No Questions Asked Return Policy Guarantee*

A full outline of BuyBackWorld's rigorous Certified Pre-Owned Inspection Checklist can be found [here](#)

WHAT SHOULD I EXPECT WHEN I PURCHASE A BUYBACKWORLD CERTIFIED PRE-OWNED PRODUCT?

- A great deal on a BuyBackWorld Certified Pre-Owned device
- A fully functional product backed by our *30 Day No Questions Asked Return Policy Guarantee*
- Substantial savings on a discounted gift card to your favorite store on a BuyBackWorld Certified Pre-Owned Gift Card
- The assurance that the product meets BuyBackWorld's rigorous quality standards, and that the product is fully functional and accurately described

CAN I PURCHASE AN EXTENDED BUYBACKWORLD CARE PROTECTION PLAN FOR MY BUYBACKWORLD CERTIFIED PRE-OWNED PRODUCT?

All BuyBackWorld Certified Pre-Owned DEVICES are covered by our *30-Day No Questions Asked Return Policy Guarantee*.

For extended coverage beyond this 30-day period, BuyBackWorld has partnered with Assurant Solutions to offer you the ability to purchase Accidental Damage and Mechanical Breakdown Coverage. Assurant Solutions will handle fulfillment of a replacement product by issuing a check or replacement device of like kind and quality through their claims process.

At BuyBackWorld, all products receive a FREE 30-day return period included with every purchase. After this time period, those who have purchased a BuyBackWorldCare Protection Plan are covered for a full year. Accidental coverage begins on Day 1 and Mechanical Breakdown begins on Day 31.

PLEASE NOTE: There is a \$50 deductible and returning your damaged phone is applicable for each claim. The BuyBackWorldCare Protection Plan does not cover loss, theft, or misplacement of the device.

A CERTIFIED PRE-OWNED PRODUCT THAT I WANTED IS NO LONGER AVAILABLE. HOW CAN I ENSURE THAT I GET AN ITEM WHEN IT'S IN STOCK?

Certified Pre-Owned supply is usually very limited and we often run out of Certified Pre-Owned inventory very quickly. We recommend that you act quickly if you see an item that you like. A product will be reserved for you once you've completed checking out and we've received full authorized payment. Please note that some payment methods take longer than others and that availability of a pre-owned product is not guaranteed until we receive your full payment. We allow you to set an alert when we refill Certified Pre-Owned inventory levels so you can be the first to know when the products you are looking to purchase are available for resale again.